

August 23 - 25, 2010
(9.00am - 5.00pm daily)

KPIs & PERFORMANCE SCORECARDS

Course Goal

To equip participant with the skills to set key performance indicators that align with performance to achieve business results.

Specific Objectives

Participants will be equipped to do the following:

- Understand the attributes of well designed KPIs
- Link KPIs to individual & organisational results
- Create and use outcome based key performance indicators
- Reorient KPIs as strategic drivers of performance management
- Launch KPI programmes

Course Content

- The Fundamentals of Performance Scorecards
- Key Performance Indicators (KPIs) and Individual Effectiveness
- Linking RIs, KRIs, PIs, and KPIs
- Characteristics of Effective KPIs
- Developing Winning KPIs
- Driving Performance with KPIs (implementation, measurement & reporting)
- Sustaining the Strategic Relevance of KPIs
- IT and KPIs

Who should Attend?

This programme is especially suited to:

- Heads of Performance Management
- HR Managers & Executives
- Heads of Strategy

Facilitation Methods

These shall include:

- Experience Sharing
- Lectures
- Case Analysis & Video Presentations
- Role Plays
- Individual & Group Work
- Tests of Understanding

Lead Faculty

Mr. Johnson Ikube (GMD - FNL Plc)
MBA, ACMA, ACA, MIMC, MCIM, MSM

Ikube presents over 32 years experience in the design & delivery of developmental programmes and executive coaching across Banking, Manufacturing, Oil & Gas and Consulting. A resource person for many institutions, his competence areas include: Culture Integration & Transformation, Financial Management, Organisational Change, Business Control, Human Capital Operations & Corporate Structuring. He will share outstanding top level and executive management experience & competence in corporate, business & personal success management.

Mr. Ufuoma B. Obiomah (Associate Consultant)
MBA, M.A., B.A.

Ufuoma has over 16 years experience in Banking, Manufacturing and Consulting. His expert areas are Accounting, Branding, People Management, Training and Counselling. He brings strong critical skills in people engagement, networking and relationship management.

Course Coordinators

Abiola Adejumo
Client Care Executive
0805-380-2202

Abel Adoh
Head, Training
0702-870-3992

Course Fee

N90,000.00 per participant. Fee covers only course materials, facilitation, snacks/tea/coffee and lunch. (10% discount applies for 3 or more participants from the same sponsor).

Venue

FNL Executive Learning Centre
18, Commercial Avenue
Sabo-Yaba, Lagos.